

# The stuff students want to know...

## 1. Why do I need this?

LiveText by Watermark assists your institution in collecting and aggregating data on student learning for evaluation of program offerings. This data helps the institution make decisions that will improve the academic programming offered to you and reflects the institution's commitment to scholarship, professionalism, diversity, collaboration, and the effective use of technology.

## 2. What do I get out of using LiveText by Watermark?

You will experience many benefits when you use LiveText. Be able to:

- Create multiple, customizable e-Portfolios in which you can document classroom, field, service, internship, or clinical experiences, demonstrate skill growth over time, and include all kinds of file types including video.
- Publish and share your e-Portfolios. Gain a competitive advantage over other job seekers when you share your portfolio with potential employers to show them your best work samples.
- Store all academic files in LiveText with unlimited file storage...just access your file manager and upload. This reduces time spent compiling hard copy portfolios and the cost of thumb drives.
- Access your work 24/7, 365 days a year from school, work, or home simply using the Internet.
- Interact with professors, receive feedback, and monitor your growth and attainment of the knowledge, skills and behaviors needed to excel in your career.
- Develop and enhance your technology skills.

## 3. I submit assignments in our Learning Management System already. Why do I have to submit them in LiveText?

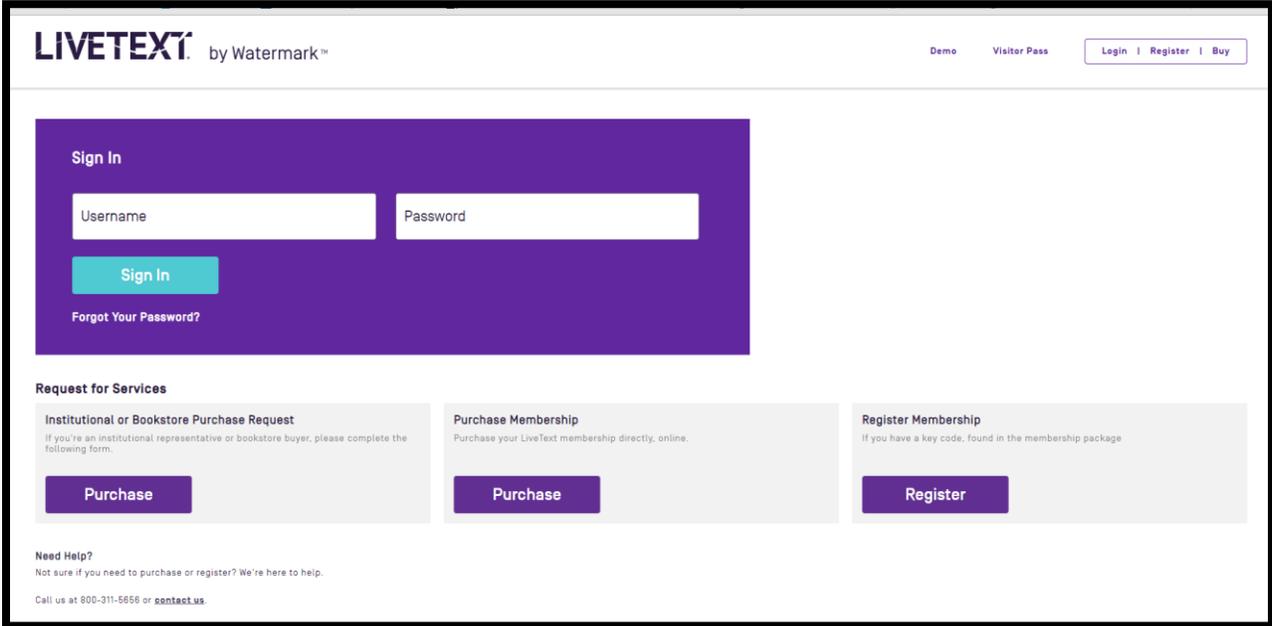
You will continue to submit most of your assignments through the learning management system. However, certain key assignments are being evaluated in LiveText to help inform program-level improvement.

When you use LiveText to submit your assignments, your instructors then evaluate them in LiveText too – but not just with a letter grade. In addition to a grade, you will receive feedback on your work with inline comments and notes from your instructors about what they liked, what was good, and where you may need improvement. You will

receive an overall assessment of the work you submit in LiveText with opportunities to resubmit work to show you can improve based on instructors' evaluations. In addition, when you submit an assignment in LiveText, it is automatically captured in your file manager so that you can use it later on when you are building your portfolio.

#### 4. What if I need help with LiveText?

You are encouraged to check with your school for any student support options. In addition, LiveText provides student help and support too. When you are in your membership account, there is a **Help link** in the upper right corner. When you click that link, you will find a Student FAQ and tutorial section that gives you systematic instructions on some of the most common functions in LiveText. In addition, please feel free to contact LiveText support for assistance by email; [support@watermarkinsights.com](mailto:support@watermarkinsights.com) or phone: 800-311-5656.



The screenshot shows the LiveText by Watermark website interface. At the top left is the logo "LIVETEXT by Watermark™". On the top right, there are links for "Demo", "Visitor Pass", and a button for "Login | Register | Buy". The main content area features a "Sign In" section with a purple background, containing input fields for "Username" and "Password", a "Sign In" button, and a link for "Forgot Your Password?". Below this is a "Request for Services" section with three columns: "Institutional or Bookstore Purchase Request" with a "Purchase" button, "Purchase Membership" with a "Purchase" button, and "Register Membership" with a "Register" button. At the bottom, there is a "Need Help?" section with contact information: "Call us at 800-311-5656 or [contact.us](mailto:contact@watermarkinsights.com)".

### Purchase a Student Membership

1. From, <https://www.livetext.com/purchase-register-membership/>, please select Purchase Membership button in the center of the page.
2. Enter your personal information into the required fields, and click the **Continue** button.
3. Select your 7-year membership package from the drop down menu. Please select **LiveText by Watermark [including Field Experience Management]**
4. Then, click the checkbox indicating you have read and agree to the terms of service. Finally, click the **Continue** button.
5. Enter your billing information, and click the **Pay Now** button.
6. After successfully completing the registration process, LiveText will display the Congratulations page. This page will display your username and the option to click to reveal your password.